

Bin There



Residential Friendly Dumpsters



EVERYTHING YOU NEED TO KNOW ABOUT

# RENTING A DUMPSTER BIN



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## INTRODUCTION

*Dear Homeowner,*

We're glad you're here! There are plenty of reasons someone like you might need to rent a dumpster: home renovation, cleaning up before a relocation, a big DIY project — just to name a few.

Renting a dumpster certainly isn't the biggest financial undertaking you'll make, but unless you're a general contractor or other industry professional, there's a good chance it's also not a task you face too often.

You've probably got a lot of questions!

That's where we come in. We've put together this buyer's guide to make sure you have as much information as possible at your disposal leading up to your rental decision — so that you can make an informed purchase and have a great experience with your rental dumpster.

Still have questions after you've read through this guide? Contact your nearest Bin There Dump That franchise to speak with a dumpster rental professional for all your specific questions.

Now, let's dive in.

## NEED TO KNOW

# DUMPSTER INFO

Because you aren't likely to have made this purchase many times before, let's start with the basics. Here are a couple of questions you might have to begin with.

## What Size Dumpster Do You Need?

Whether you're doing a small clean up or a major renovation, there is a bin for your job. But what size do you need?

It helps to know what's available. In Canada, bins come in 4, 9, 12, 14, and 20 yards. In the United States, sizes include 4, 10, 14, and 20 yards.



### 4- And 6-Yard Dumpsters: Small Projects

The four and six yard dumpsters are a good fit for small jobs — a (one-car) garage clean out or maybe a small renovation job. If you're getting rid of small appliances, clearing out your closets or transforming a former office into a workout room, you'll need somewhere to dump all those items.

Maybe you're in need of a small roof repair or clearing out last year's failed garden.

These are all perfect jobs for a small bin.

### 9 Yard Dumpsters: Medium Projects

Nine-yard bins are our most commonly requested size.

They can help with almost any household job (except perhaps a major renovation). If you're clearing out a larger garage or a basement, putting on a new roof, remodeling a small kitchen or bathroom, adding or removing a patio, a mid-sized dumpster is likely a good fit for your project.

Maybe you're installing some landscaping and you need some place to put the old sod, weeds and tree stumps. Are you building or tearing out a fence? Depending on the size of the yard and the project, one of these dumpsters is likely a good fit.

### 14- And 20-Yard Dumpsters: Large Projects

Homeowners tend to use these dumpsters for their major remodeling and other large home renovation projects. If you're adding an addition to your house or clearing out Grandma's attic, a larger bin might be the right fit.

Or, now that the kids are out of the house and you're ready to downsize, it's time to divest yourself of decades of toys, furniture, and other stuff you no longer need.

If you're still not sure what size dumpster you need, give us a call. We help our customers make these decisions every day and are happy to help you figure out which size is best, so you aren't stuck with an overflowing bin (or more dumpster than you need).

## WHAT CAN AND CANNOT GO IN A DUMPSTER?

Need to get rid of hazardous or dangerous items like the ones listed?

It can be frustrating to learn they can't go in your dumpster. But there are safer ways to go about disposing any of these items. Here are four hazardous waste disposal services available in most municipalities.

### Permanent Waste Collection Facility

Some communities have waste collection facilities that enable residents to drop off unused or partially used household chemicals. These locations may also offer an exchange program that allows other residents to recycle and reuse items you've dropped off.

### Designated Community Collection Days

If a year round facility isn't available, community collection days probably are. Days can have special designations, so make sure you know what's being collected on a given day.

### Local Business Collection Sites

A few times a year, some area businesses will turn their location into a waste collection site. For example, auto mechanic garages may collect motor oil or a local hardware store will take in used propane tanks.

### Curbside Waste Pick-up

Depending on the waste, transporting it to a collection site might not be ideal – or legal. Check with city hall for transporting waste in your community. Check in with any local environmental agencies to see if they offer curbside hazardous waste pick-up.



## HERE'S A LIST OF RESTRICTED MATERIALS:

- propane tanks
- ammunition
- leftover paint, paint cans and paint thinner, stains and varnish
- household cleaning products
- batteries
- fluorescent light bulbs
- tires, motor oil, gasoline and antifreeze
- aerosol cans
- pesticides and fertilizers
- pharmaceuticals and biomedical waste
- Freon, refrigerators and freezers

Dirt and masonry products are allowed only when arranged at the time of your dumpster rental order — if you're doing a big outdoor or renovation project, be sure to talk to your rental agency first to confirm proper arrangements can be made for those materials.

## TIMING: MAKING THE MOST OF YOUR DUMPSTER RENTAL

### How Far In Advance Do I Need To Reserve?

Ideally — for everyone involved — it's best to plan ahead for your dumpster rental. A project that necessitates a rental dumpster is probably a big one... it could be stressful trying to execute everything at the last minute.

That being said, if you need to rent a dumpster at the last minute, you'll often be able to do so. Be upfront and honest with your dumpster rental franchise operator and let them know what your situation is.

A good dumpster company will ask you directly what your needs are. They will ask you to give details about the nature of your job — in part to help you decide what size bin you'll need. The more details you can supply, the better the customer service rep can suggest a suitable delivery time.

### How Long Can You Keep The Dumpster?

Most rental dumpster bin companies will allow you to keep the bin for around 5 to 7 days, giving you plenty of time to fill it. But in our experience, most homeowners only need their dumpsters for about three and a half days. When you call to book your rental dumpster delivery, discuss your needs and expected timeline with the customer service rep.

As long as you're honest and upfront, it's not likely that a good company will give you too hard of a time if you need a day or two over the allotted 5 to 7 days. Bin There Dump That franchisees usually charge on a 7-day basis and then on a per-day basis if you need the bin longer.

We understand that the first time you rent a bin, the experience can be intimidating. But we assure you will make the process as painless as possible.

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## WHAT TO EXPECT

# FROM YOUR RENTAL

### Consolidate & Leave Yourself An Out

In the days leading up to your dumpster's arrival, start collecting trash into a single spot, if possible — maybe one side of the back patio or the garage.

Once you've consolidated, clear a spot for the dumpster to go — somewhere you'll have access to whatever you need on the other side. Make sure it's delivered on the side of your driveway where your car isn't, for example.

If the dumpster sits inside your garage can you still get the lawn mower out to cut the grass over the weekend. Do you have access to your tools? We don't want to keep you from tinkering on your auto over the weekend, even if it is parked on the street.

Whatever it is you need while the dumpster is in place might need to be relocated temporarily. A little forethought can save a lot of aggravation.

### Protect Your Property

A Bin There Dump That dumpster will not damage your home or driveway — our drivers are well trained and will deposit your dumpster with care.

Our bins are clean, attractive and comply with most homeowner association (HOA) rules. Small bins are compact and can fit into driveways, alleys and tight spaces. Bins are easy to load from the rear, with double door access. Bins do not rest directly on your driveway and won't damage your driveway.

The only danger to your home and property is you and the people carrying junk to the dumpster.

### What Happens At Delivery?

If this is your first bin rental rodeo, you're probably wondering what to expect when your bin arrives. We, of course, can only speak to what happens when one of our drivers shows up with a Bin There Dump That rental dumpster bin. But here's what you can expect if you rent from us.

All our bins and equipment are designed to be residential friendly, which means most driveways and even tighter spaces can accommodate our bins.

The delivery truck and bin will be spotless when it arrives, delivered by a uniformed and professional delivery driver.

Rest assured your property will be safe in our hands — we place protective boards on the driveway before the bin ever touches the ground to ensure a safe landing. Finally, the bin will be dropped off with its double doors facing the rear for easy loading.

And while you're not required to be home, if you are, the driver will show you how to open and close the doors. Then it's up to you to fill that bin up with junk, so we can take it away.

### How To Plan For Bin Pickup

After a few days, it'll be time for the dumpster rental company to come back and retrieve your now-full bin. If you didn't decide when you made your reservation when it would need to be picked up, you may be wondering how much notice your rental company will need before it can come pick up the bin.

In most cases, 24-hour notice is plenty for the pickup — but in some cases, your bin rental company may be able to come even sooner if it's not too busy a week.

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**In general, expect your bin pickup experience to go just as smoothly as your delivery did.**

Your dumpster rental professional should arrive at whatever time you arranged to remove the bin, with no damage to your driveway or other parts of your property. Your Bin There Dump That dumpster will be covered with a tarp to ensure no debris falls out when it's being loaded back on to the truck — and your delivery driver will even sweep up around the dumpster area before he leaves, just to be sure your property is in beautiful condition, just like when we arrived.

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## WHAT HAPPENS TO MY STUFF?

One of the most common questions we hear at Bin There Dump That is “What happens to my stuff after I throw it out?”

Once bins are picked up, they’re immediately taken to a landfill or a transfer station, where items can be sorted for recycling and disposal.

What happens when your bin makes it to the dump?

Non-hazardous material is left at a landfill, where it eventually gets covered with soil. According to the U.S. Environmental Protection Agency, Americans produce about 4.6 pounds of trash per person per day (which adds up to 251 million tons — 228 million metric tons) of garbage per year. Incidentally, Americans produce about twice as much trash per person compared with other major countries.

A little over half (55 percent) of trash is buried in landfills (the rest is burned, recycled or composted).

A landfill is far more than a hole in the ground (or at least it should be). In a landfill, the material is isolated from the surrounding environment, sometimes with a plastic liner and sometimes with clay.

Landfills are carefully monitored: The groundwater is tested for several

decades, and because potentially explosive methane can be produced in the airtight system, the gas is vented or burned.

Material that is taken to a transfer station is held temporarily before it is moved to a permanent location. Material there often receives some sort of further treatment before it is disposed of. In most cases, however, bins are immediately taken to the landfill or transfer station where they are weighed and unloaded.

Some communities have their own rules, which can influence what is done with items placed in a bin.



## HOW LANDFILLS WORK

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YES, BUT

## HOW MUCH WILL IT COST?

Of course, a buyer’s guide wouldn’t be complete without some discussion of price. Pricing for a Bin There Dump That rental dumpster bin can be tricky to pinpoint in a guide like this, though, for a couple of reasons:

- Each of our franchise operators prices their rentals differently depending on their location
- Bin pricing varies based on a number of factors, which we’ll discuss below

So what are the factors that affect rental dumpster bin pricing?

Obviously, the size of the dumpster you rent will affect pricing the most.

Then there’s how long you plan to keep the bin. We discuss earlier in this guide that most franchise operators rent bins for 5 to 7 days. There’s typically a set charge for every day you keep the bin over the allotted time.

Finally, there’s the question of what you’ll put in the bin. For customers of Bin There Dump That franchises that charge for the bin plus its weight, you’ll probably incur a larger final bill if you’re putting dirt, concrete, shingles or tile into the bin. Bins that are filled with home clear outs (large furniture, construction debris) tend not to weigh as much.

If your rental location offers “all-in” pricing, that price tag usually includes 1 to 2 tonnes (1.1 to 2.2 tons) of junk. And again, if you’re filling the bin with shingles or other heavy items, you should expect to go over that weight limit.

If you plan to dispose of restricted items, expect extra charges to cover the disposal or other fees franchise operators face when they arrive at a transfer station with them.

## RED FLAGS TO AVOID

If you're still reading, you're definitely not rushing into this decision — for good reason. You want to partner with a dumpster rental company that values you as a customer, as well as your property.

Here are a few red flags to keep an eye out for. If any dumpster rental business you're considering displays any of these qualities, it's a bad sign.

### Poor Communication

If you spend more time pressing buttons on an automated telephone system — or listening to a computer list off your options — than you do actually communicating with a human, it should raise a red flag. Especially for your first bin rental experience, you should be able to speak directly to a customer service representative who knows your area and understands your needs specific to the project at hand.

Communication should be considered throughout your rental process — including when the bin is on your property, if need be. If you leave messages that go unanswered, run quickly in the other direction.

### Not Enough Questions Asked

A good dumpster rental company should ask plenty of questions about your needs for your dumpster rental. They'll want to know what type of project you're embarking on, what types of materials you'll be disposing of and more.

### Shady Pricing

Once a dumpster rental company understands your needs for your project, your customer service rep should be able to give you a concrete price quote that clearly explains how much your dumpster rental will cost. If they're obtuse about pricing or won't give you a solid number, there's reason to be suspicious.

### Dirty Equipment Or Bins

Yes, dumpster rental companies deal with junk and debris all day. But that doesn't mean a company shouldn't treat its equipment with respect. The appearance of a rental dumpster company's bins, delivery trucks and driver's uniforms probably say a lot about how they do business — including how they treat their customers and their property.

Cleanliness and upkeep go a long way.

READY TO RENT?  
GIVE US A CALL:

(416) 366-3867

Depending on where you're located, there are plenty of reputable dumpster rental companies out there hoping to secure your business. We're one of them!

We hope this guide helped you understand a little better how the dumpster rental process works, and what to expect throughout the process.

If you're ready to make your dumpster rental decision, give our office a call. We're standing by to help you choose the dumpster that's the perfect size for your project, and help you through the process in any way we can.

Looking for tips to help you get organized, prepare for your relocation, make the most of your home renovation and more? Check out the Bin There Dump That blog.

Visit us online at:

[torontobinrental.org](http://torontobinrental.org)

